

## QUALITY – ENVIROMENT - SAFETY



## QUALITY POLICY

The companies within the WENDT Group consider themselves to be customer- focused organizations with an obligation to provide innovative and high-quality products and services which meet our customers' expectations and demands in terms of suitability of use, performance, safety and reliability. This means that we always seek a long-term relationship with our customers.

We achieve this by adhering to and implementing the following quality principles:

### **The quality of our products**

The quality of our products is not just reflected in compliance with the underlying guidelines and in meeting our customers' requirements in terms of the product. We consider product quality to be closely allied with our company's internal performance in that we address the market situation as a team and encourage a complete quality mindset from the inside out. Each one of our employees contributes to this, thus helping towards the company's success.

Quality also means continuous further development and improvement. Quality is not a fixed – it needs to be constantly challenged and improved. We pursue a consistent attitude of continual improvement.

### **Our responsibility and professional expertise**

Quality cannot be dictated – it comes from every employee taking personal responsibility for how they think and what they do. It encompasses every part of the company. Quality-conscious work means thinking and acting entrepreneurially and standing up for the continued existence of the company and the workplace. The basis for this is organizational development and the qualification, further qualification, and further development of the employees.

### **Our fast and reliable customer service**

We see the customer as our client. Our ultimate goal is to fulfill his wishes and to increase his satisfaction. As specialists in our sector, we offer him individual consulting and service as well as special solutions. The quality of our high-quality products is an indispensable prerequisite here.

### **Requirements for quality management**

Our customers rely on a fast and reliable service. Adherence to delivery dates is an important quality feature of our service, by which our customers constantly measure us. We can only fulfil this requirement by consistently adhering to our process organization while taking any necessary flexibility into account.

### **Contractual partners**

We impress upon our contractual partners to support us in achieving our quality objectives. When working on our premises or construction sites, contractors are required to apply the same quality standards as we ourselves apply.

## ENVIROMENT AND SAFETY POLICY

Protection and preservation of our environment are recognized and desirable goals. This is associated with the creation of a humane working environment. The companies of the WENDT Group have therefore formulated binding environmental and safety guidelines below, which define action and behavior targets. It is not only the company as a whole that is concerned and obligated to follow these guidelines, but also each individual employee.

### **Minimizing the environmental effect and the risk of accidents**

Our activities are naturally associated with environmental damage and a certain risk to employees. It is our aim to minimize and compensate for the environmental effects that we can influence, in order to make a contribution to protecting our environment. Safety concerns of our employees must always be given priority. Preventive measures are designed to actively prevent accidents, occupational health risks and work-related illnesses.

### **Employee motivation**

The diverse tasks of an ecologically and ergonomically oriented company can only be performed with informed and committed employees. We therefore also attach great importance to the training and cross-departmental involvement of our employees in the ecological and labour law areas. We also pursue these goals with external company employees who are deployed on our factory premises.

### **Improved environmental performance and occupational safety**

Compliance with the statutory regulations as a minimum standard form the basis of our actions. Furthermore, we are committed to the continuous improvement of operational environmental protection, our environmental performance, occupational safety, and equal opportunities/racism (AGG), because optimal environmental protection and occupational safety can be achieved most efficiently through personal initiative.

### **Contractual partners**

We impress upon our contractual partners to support us in achieving our environmental and safety objectives. When working on our premises or construction sites, contractors are required to apply the same environmental protection and safety standards as we ourselves apply.

### **Public access**

Our fundamental approach is documented and is publically available.

### **Monitoring**

Compliance with the environmental and safety guidelines is regularly checked and assessed. This also allows corrective measures to be introduced in good time. Successes achieved provide the impetus for further improvements.

In order to meet these objectives, we have introduced a management system so that we can perform constant monitoring and come to conclusions regarding optimum solutions as part of a continuous organizational improvement process.

The management system introduced so that we can meet these requirements is documented in a management manual, together with the related documents. Via ongoing updates and regular internal audits, the WENDT Group's management team ensures that every employee understands the company's corporate policy, puts it into practice effectively and maintains this policy. As part of the annual management review, the management team reviews the ongoing appropriateness of this corporate policy.

The business politics is published on our Internet site. In this way it is announced to the public, i.e., also to our principals and our suppliers / subcontractor. Besides this, it is summarized into the project security plans again.

Frankenthal, 20th June 2023

Signed Mr. Sonntag Leonhard  
*General Manager*